**Pastoral & Wellbeing Support Flowchart for Students**

**Q: What is the nature of your concern?**



**The safeguarding Team at NGHS comprises:**

Designated Safeguarding Lead

Mrs H Birch

Deputy Designated Safeguarding Leads

Mr A Jones

Ms K Houston

Mrs S Martin

Mrs F Davenport

Miss Davies

In an emergency, you can contact [urgent@nghs.org.uk](mailto:urgent@nghs.org.uk) outside of school hours.

We may refer the matter to any of the following:

* A member of the school safeguarding team
* The school nurse
* The school counsellors
* Your Head of Year
* Your parents (in some cases)
* Other external support

QUESTION:

Is this a potentially serious matter which affects you or another student right now?

**NO**

Speak to your form tutor, Head of Year or Ms Houston

**YES**

Report this to any member of the safeguarding team

**Affects personal wellbeing**

Speak to your Head of Year or Ms Houston

Still worried?

Seek advice from your form tutor or another member of staff

Have you fallen out with friends?

Speak to your subject teacher FIRST

Are you unsure about an option choice?

Are you finding a subject difficult?

**Academic Performance**

Speak to

Miss Davies

Still worried?

Speak to your form tutor

Still worried?

Speak to your subject teacher FIRST

Speak to your Head of Year

Speak to the school nurse (referrals can be made by any member of the pastoral team)

Speak to a first aider in school (list in the medical room or in your planner)

**Friendship**

**Medical issue**

Do you have more general concerns about your academic performance?